How to disable Secure Release on a printer

- Open Resource Manager.
- Navigate to **Print Management** > **Shared Devices**.
- Double click on the printer on the right.
- Click the **Controller** tab.
- Click the **Printing** tab.
- Untick the checkbox labelled **Enable Secure Document Release**.
- Click **OK**.

Refresh PDServers and PDAgents

Now that a printer setting has been changed, the PDServers and PDAgents will see the new setting the next time they refresh from the database. By default, this happens every 10 minutes. To force a refresh immediately follow these steps:

- In the tree view on the left, click the **PD Servers** node.
- On the right, highlight all the servers. Right click and choose **Refresh**.
- Now click the **PD Agents** node.
- On the right, highlight all the servers. Right click and choose **Refresh**.

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