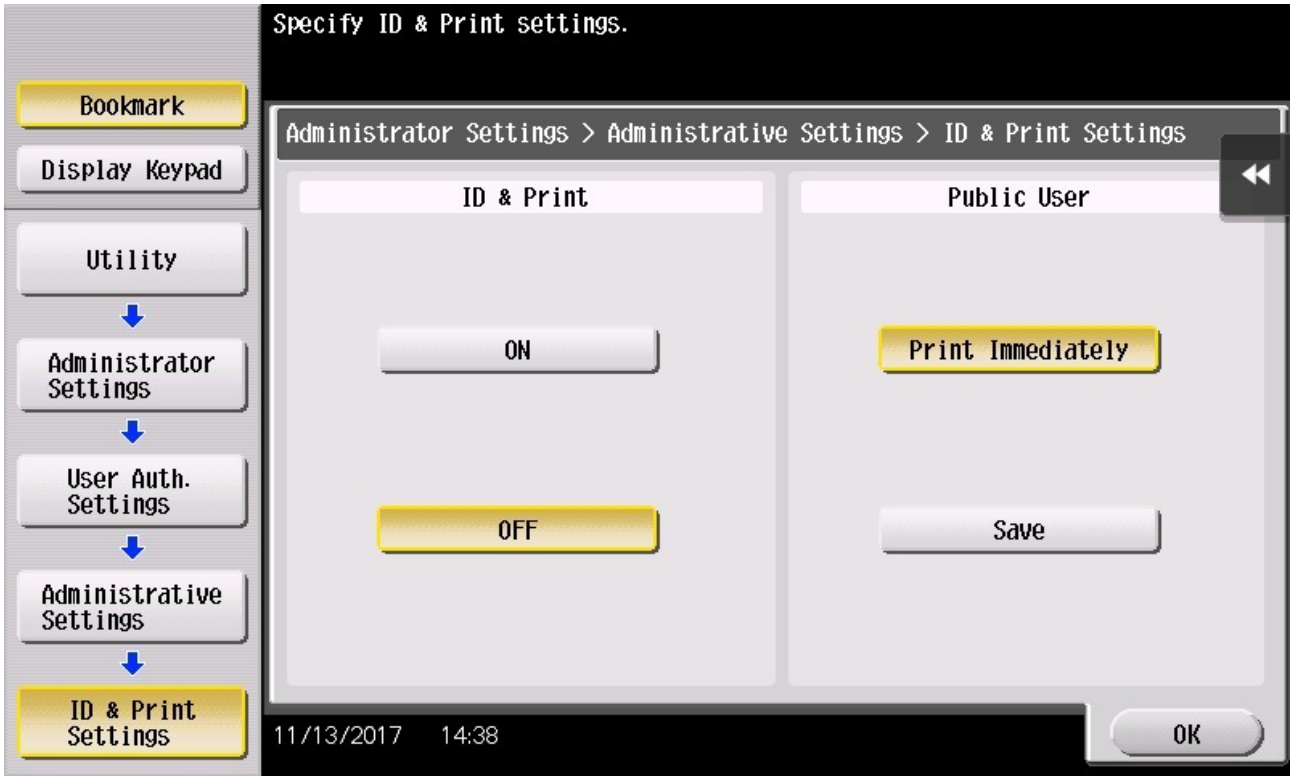
# Konica Minolta Integrated users must log in twice to release jobs

This happens when ID & Print is switched on, either on the printer itself, or in the users' Printing Preferences.

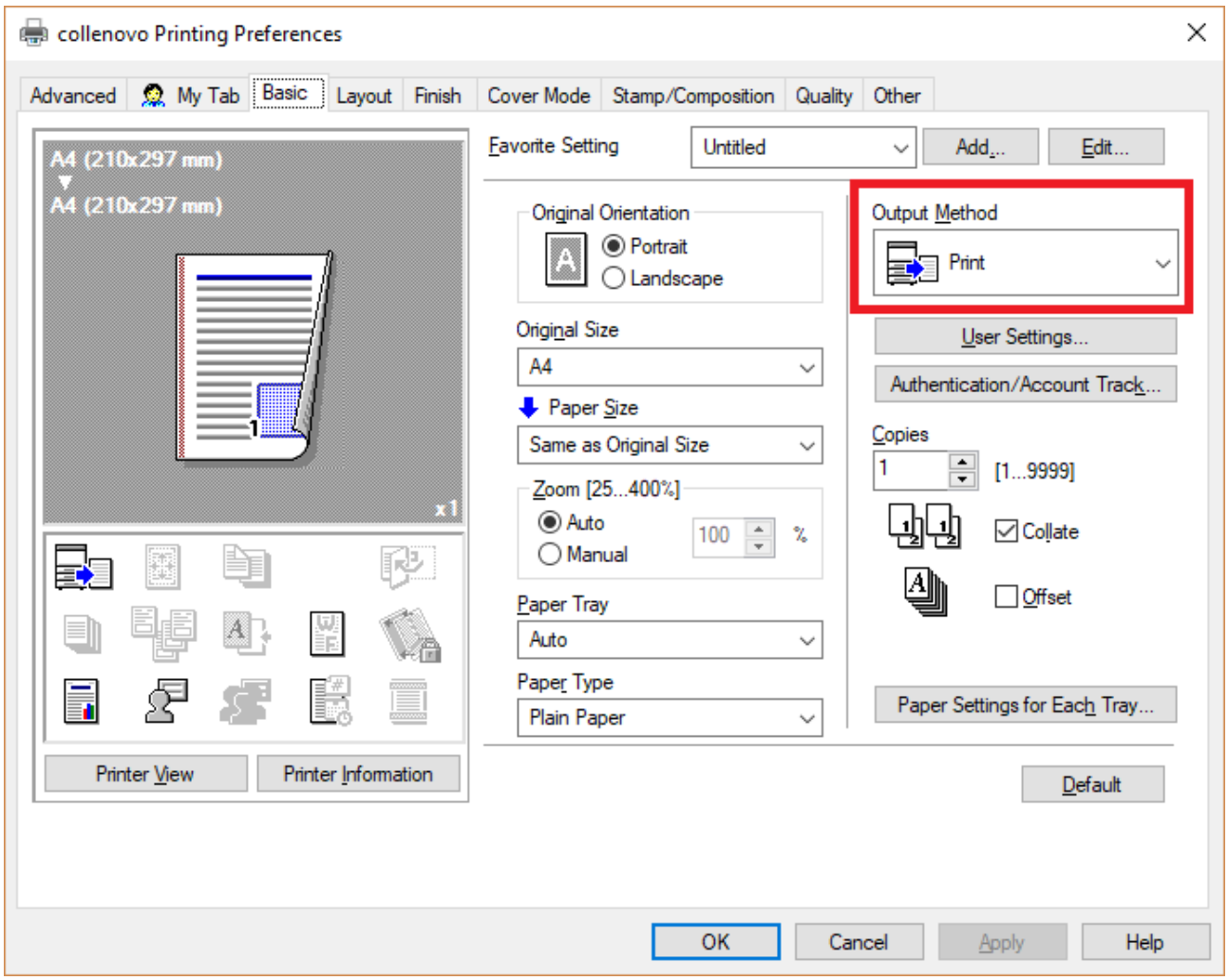
## Ensure ID & Print is OFF on the printer.

- At the printer, press the Menu button.
- Touch the **Utility** button.
- Touch **Administrator Settings.**
- Enter the admin password and touch **OK**.
- Touch **User Authentication / Account Track**.
- Touch **User Authentication Settings**.
- Touch **Administrative Settings**.
- Touch **ID & Print Settings**.
- Touch **OFF** and then **OK**.




## Ensure ID & Print is enabled in the users' Printing Preferences

- On the user's PC, open the **Printing Preferences**.
- Click the **Basic** tab.
- Ensure the **Output Method** is set to **Print**.

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