

How to prevent certain users from scanning or faxing at specific devices

This Rule will allow the user to print and copy, but it will prevent them from scanning or faxing at a specific printer.

Create a Rule

1. Open Resource Manager.
2. In the tree view, click **Rules**.
3. On the right hand side, click the **Add** button.
4. In the **Rule name** text box, under the **General** tab, enter **No scanning or faxing** (or any descriptive name you like).
5. Change the **Apply this rule to** drop down to **Selected users only** (or if you want it to immediately apply to all users, choose **All users with exclusions**).
6. Change the **Calculate quota conditions using** drop down to **transactions of violating user only**.
7. Change the **Action on rule violation** to **Deny job**.

No scanning or faxing

One or more rules can be applied to users that will affect their ability to print to certain devices. If a job is affected, a message can be delivered to the user via popup, email or printer panel.

General Restrictions Devices Times Violations Applied Users Applied Departments

Rule name: No scanning or faxing Record violations

Status: Active

Apply this rule to: Selected users only

Calculate quota conditions using: transactions of violating user only

Action on rule violation: Deny job

Notification on violation

Show on printer panel (Secure Release/Follow Me only)

Popup on user's workstation (printing only) Require confirmation

Send an email to the violating user On every violation

Send email to the following recipient(s): your@email.com On every violation

Email account: axcess

OK Cancel

8. Click the **Restrictions** tab.
9. Tick the **Deny Scanning** and/or **Deny Faxing** boxes.
10. Click the **Devices** tab.
11. Unless you would like to deny scanning and/or faxing on all devices, check the option **Only the devices selected below**.

12. Tick the printer or printers where you would like this rule enforced.
13. Click **OK**.

Apply the Rule to a user or users

To apply the rule to a whole Department, skip to the next section.

- Open Resource Manager.
- Navigate **User Management >Users**.
- On the right, select the user (or multi-select users) and click **Edit**.
- Click the **Rules** tab.
- Select the Rule(s) to apply to the user. If more than one user was selected, tick the box to the left of the list of rules to enable it.
- Click **OK**.

Apply the Rule to a Department or Departments

Note that applying a Rule to a Department will not affect current members of the Department. It is a New User Default. This means that newly created users that are added to this Department will inherit the Rule. You can apply the Rule to current members by clicking the Go button (see below).

- Open Resource Manager.
- Navigate **User Management >Departments**.
- On the right, select the department (or multi-select) and click **Edit**.
- Click the **Rules** tab.
- Select the Rule(s) that will be the New User Default for the Department. If more than one Department was selected, tick the box to the left of the list of rules to enable it.
 - In order to apply this Rule to the current members of the Department, click the **Go** button in the **Current Members** frame.
- Click **OK**.

Refresh PDServers and PDAgents

Now that a Rule setting has been changed, the PDServers and PDAgents will apply the setting when they next refresh from the database. By default, this happens every 10 minutes. To force a refresh immediately, follow these steps:

- On the left, click the **PD Servers** node.
- On the right, highlight all the servers. Right click and choose **Refresh**.
- Now click the **PDAgents** node.
- On the right, highlight all the servers. Right click and choose **Refresh**.

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