How to specify variable pricing for Users

Note that variable pricing set on a user's User Account will only affect transactions that are billed to their User Account. If the user is configured for popup account billing, and they bill a transaction to an account other than their User Account (e.g. a 3rd party account), only the variable pricing set on the billed account will affect the transaction amount. Similarly, if the user is configured to auto-bill to their Department Account, only the variable pricing set on the Department Account will have an effect.

Specify a different rate for a User

- Open Resource Manager.
- Navigate to **User Management** > **Users**.
- Double click the user on the right that needs to be charged at a different rate to the pricing set on the device.
- Click the **User Account Variable Pricing** tab.
- Click the tab for the transaction type for which you would like to specify the variable pricing (e.g. **Print**, **Copy**, etc).
- If you would like to change the actual pricing schedule for the User, choose the **Use this pricing schedule** option and choose the schedule from the drop-down.
- If you would like to add an amount to each transaction, tick the **Add the following amount (R)** checkbox and enter a value.
- If you would like to multiply the transaction value by a particular amount, tick the **Multiply by amount** checkbox and enter the multiplier value. For example, to increase the charge by 20%, enter 1.2.
- If you are adding a value and multiplying by a value you will need to specify which happens first by changing the value in the **Calculation order** dropdown.
- Click **OK**.