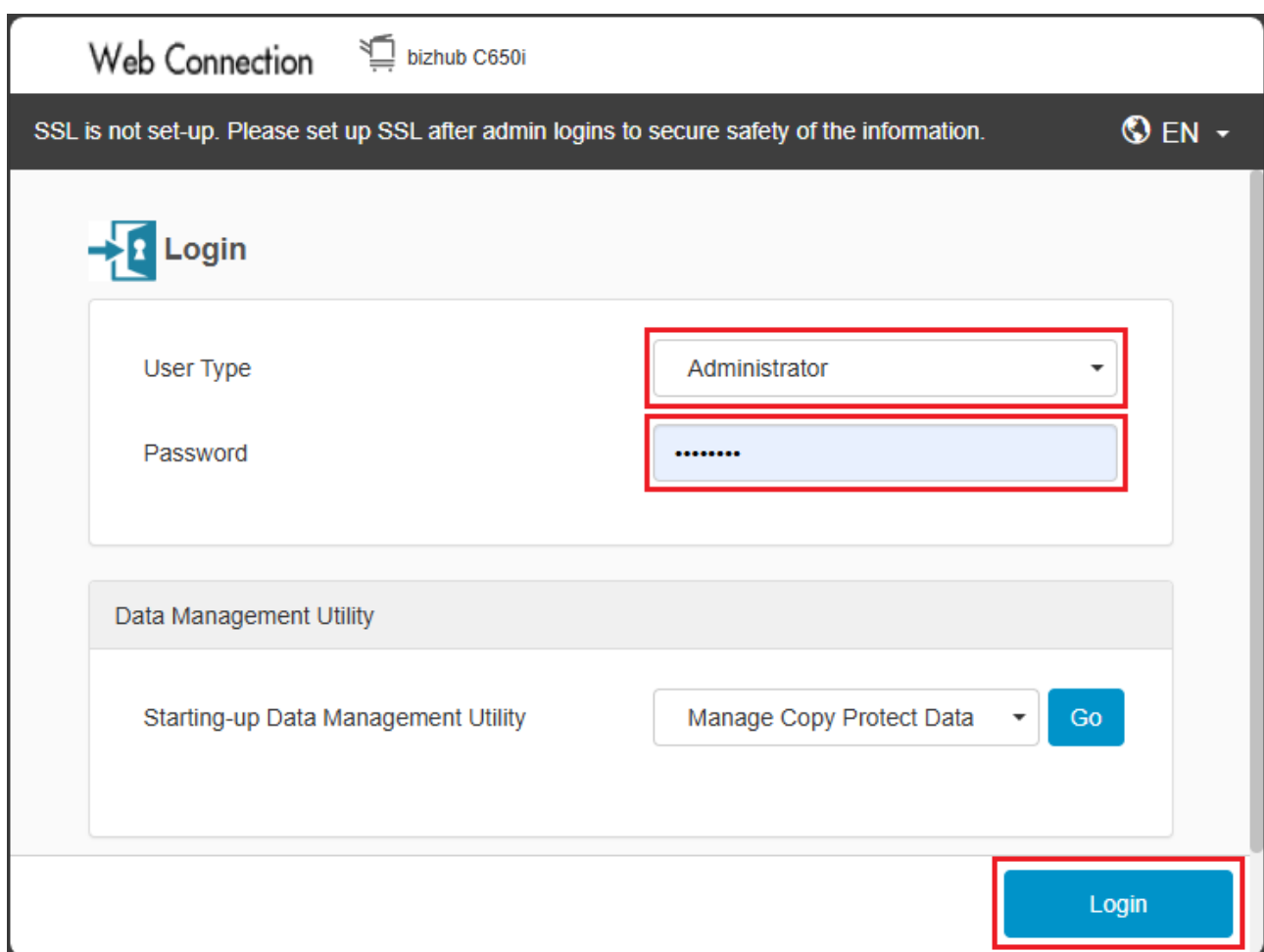# Konica Minolta Integrated users must log in twice to release jobs (iSeries printers)

This happens when ID & Print is switched on, either on the printer itself, or in the users' Printing Preferences.

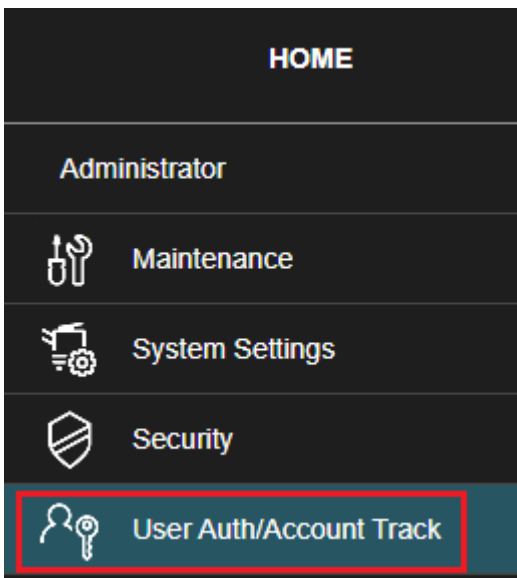## Ensure ID & Print is OFF on the printer

On the iSeries printers (e.g. C360i) the **ID & Print** setting is hidden if PD is enabled on the printer. So we must first disable PD Authentication, enable Device Authentication, disable ID & Print, then enable PD on the printer again.

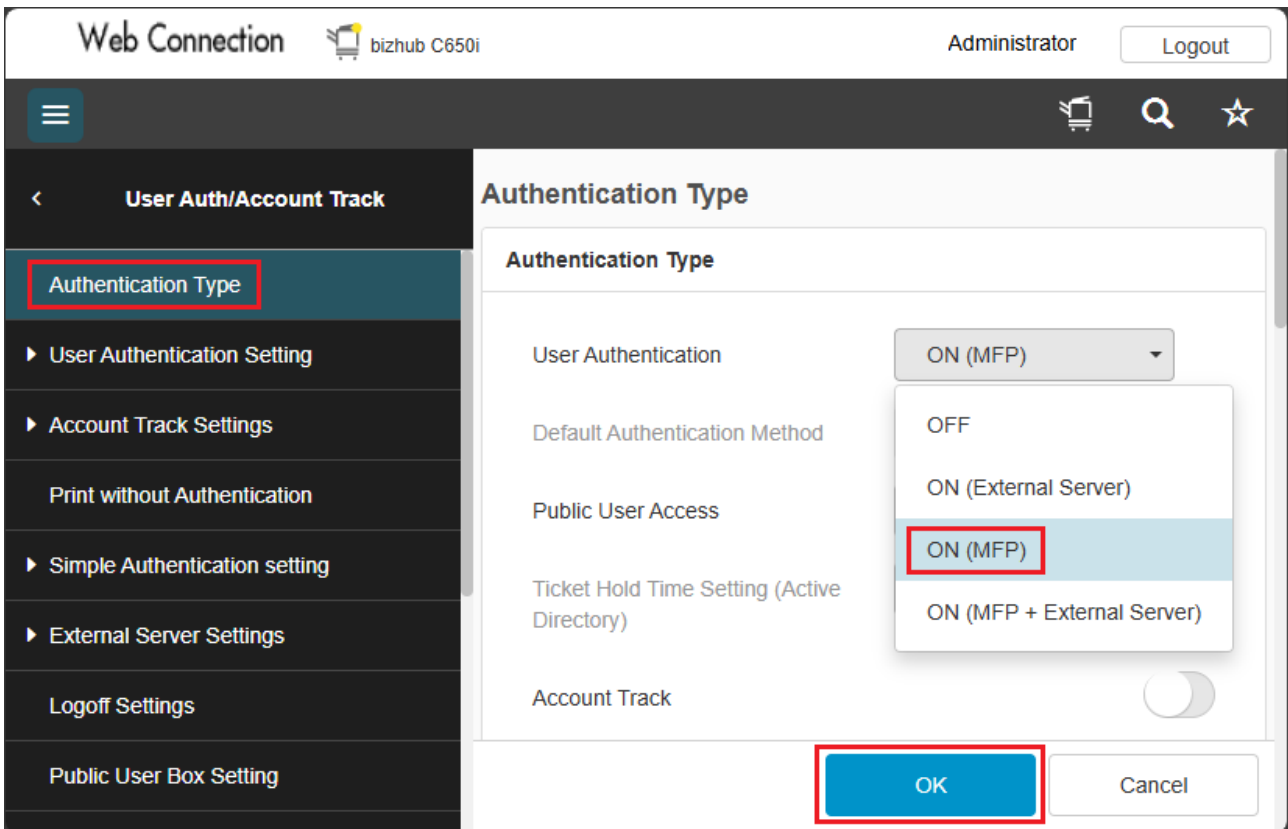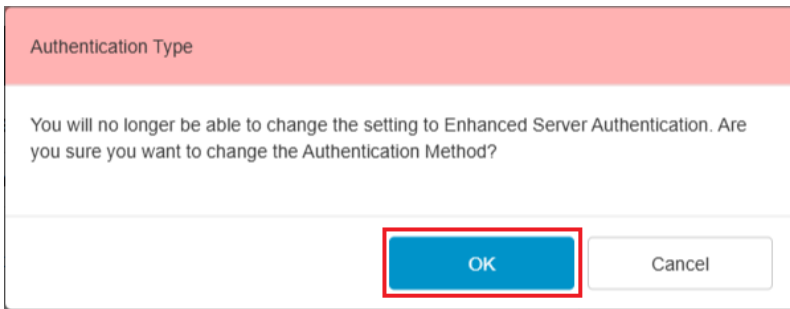1. Log in to the Administrator settings of the printer's web interface.

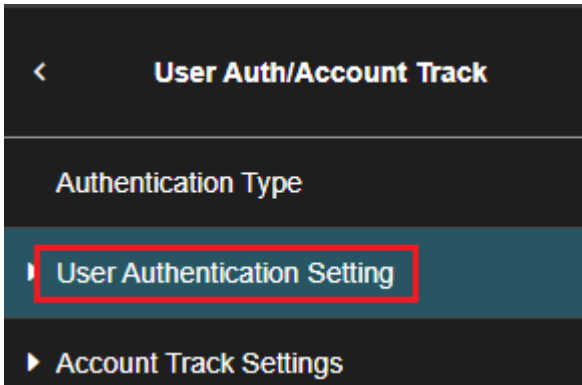2. Click **User Auth/Account Track.**

3. Click **Authentication Type**.
4. Change the **User Authentication** dropdown from **Enhanced Server Authentication** to **ON (MFP)**. This will disable PD on the device.
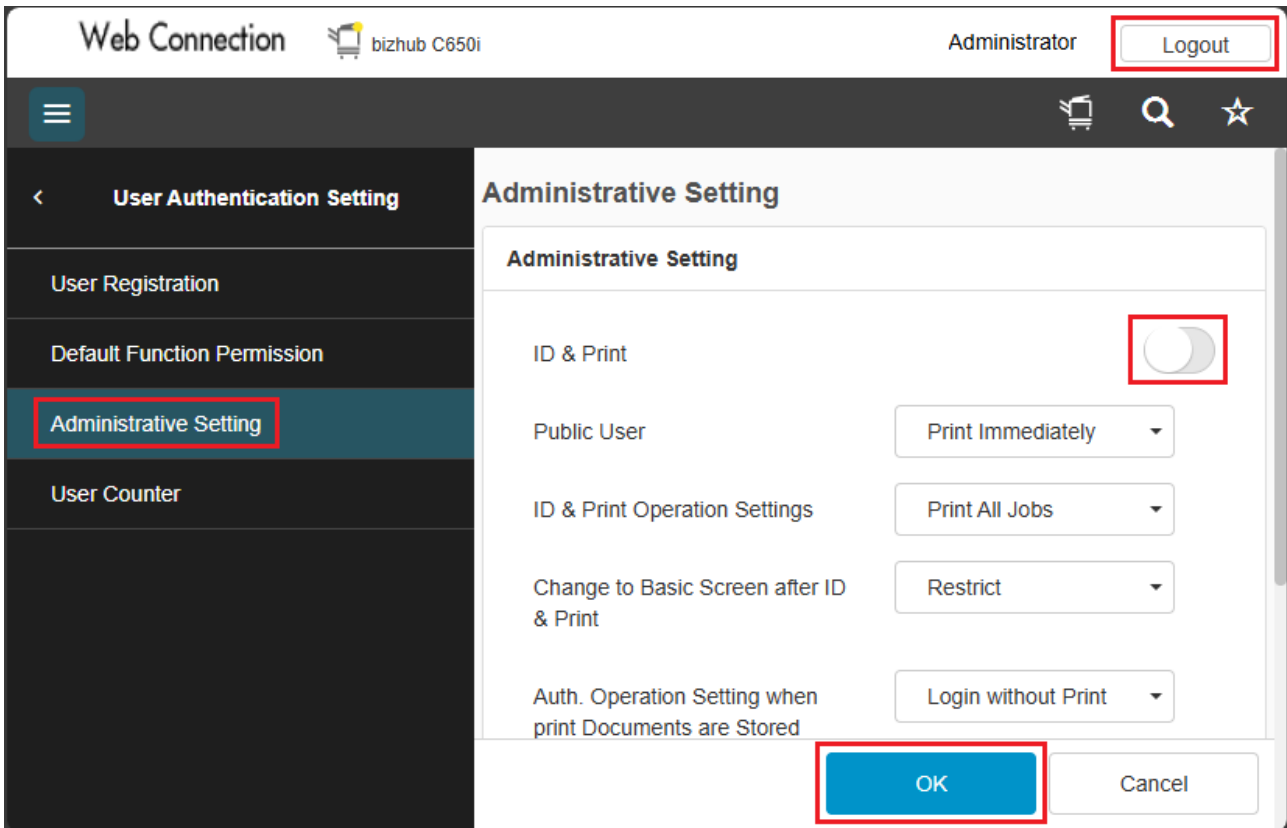

5. Click **OK** when the warning about disabling Enhanced Server Authentication is displayed.

Authentication Type

You will no longer be able to change the setting to Enhanced Server Authentication. Are you sure you want to change the Authentication Method?

[OK]   [Cancel]

6. Now that authentication is set to **ON (MFP)**, we will be able to access the ID & Print setting. In the menu, click **User Authentication Setting**.
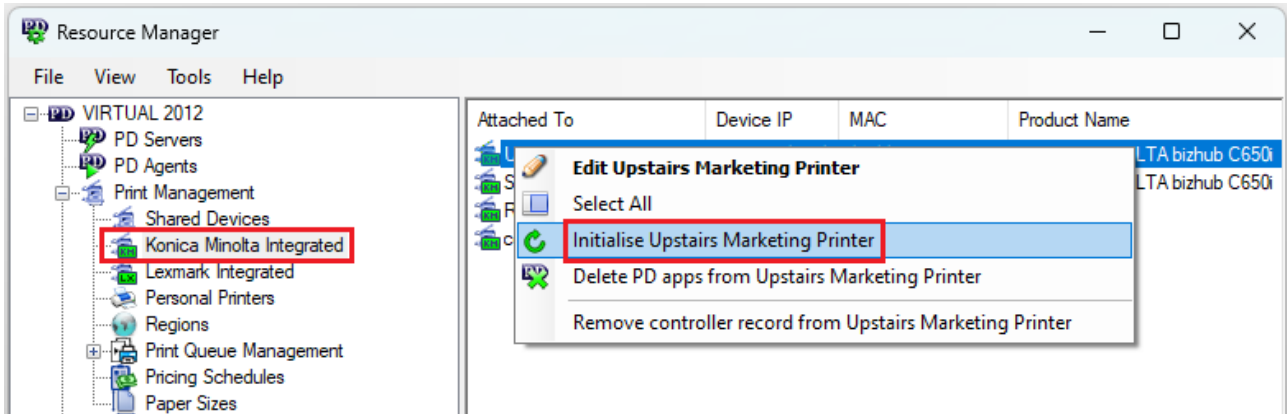
< User Auth/Account Track

Authentication Type

User Authentication Setting

▶ **Account Track Settings**

7. Click **Administrative Setting**.
8. Set the **ID & Print** option to disabled:

Web Connection   bizhub C650i   Administrator   [Logout]

< User Authentication Setting

User Registration

Default Function Permission

Administrative Setting

User Counter

Administrative Setting

Administrative Setting

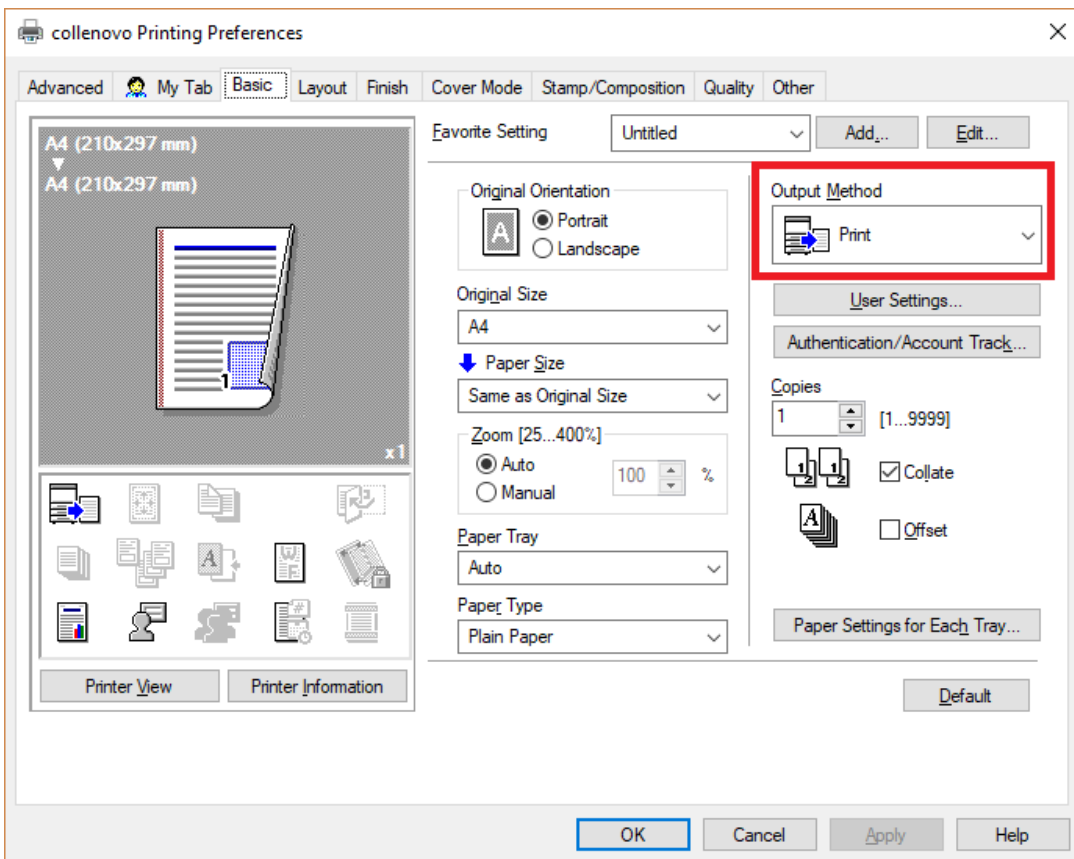| ID & Print | ◯ |
Public User	Print Immediately ▼
ID & Print Operation Settings	Print All Jobs ▼
Change to Basic Screen after ID & Print	Restrict ▼
Auth. Operation Setting when print Documents are Stored	Login without Print ▼

[OK]   [Cancel]

9. Click **OK** and **Logout**.

10. Now that ID & Print is disabled, we can re-initialise the device with PD. Open Resource Manager and navigate to **Print Management > Konica Minolta Integrated**. Right click the device on the right, and choose **Initialise**…

Ensure ID & Print is enabled in the users' Printing Preferences

- On the user's PC, open the **Printing Preferences**.
- Click the **Basic** tab.
- Ensure the **Output Method** is set to **Print**.

Document revision date: 2024/08/08
Software version: 2.4.12.4
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