Konica Minolta Integrated users must log in twice to release jobs (iSeries printers)

This happens when ID & Print is switched on, either on the printer itself, or in the users' Printing Preferences.

Ensure ID & Print is OFF on the printer

On the iSeries printers (e.g. C360i) the **ID & Print** setting is hidden if PD is enabled on the printer. So we must first disable PD Authentication, enable Device Authentication, disable ID & Print, then enable PD on the printer again.

1. Log in to the Administrator settings of the printer's web interface.

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	Login		
	User Type	Administrator	·
	Password		
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			ogin

2. Click User Auth/Account Track.



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- 3. Click Authentication Type.
- 4. Change the **User Authentication** dropdown from **Enhanced Server Authentication** to **ON (MFP)**. This will disable PD on the device.



5. Click OK when the warning about disabling Enhanced Server Authentication is displayed.





6. Now that authentication is set to **ON (MFP)**, we will be able to access the ID & Print setting. In the menu, click **User Authentication Setting**.

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Aut	hentication Type				
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- 7. Click Administrative Setting.
- 8. Set the ID & Print option to disabled:

Web Connection 1 bizhub C650	Administrator	Logout	
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< User Authentication Setting	Administrative Setting		
User Registration	Administrative Setting		_
Default Function Permission	ID & Print	\bigcirc	
Administrative Setting	Public User	Print Immediately -	- 1
User Counter	ID & Print Operation Settings	Print All Jobs	
	Change to Basic Screen after ID & Print	Restrict	
	Auth. Operation Setting when print Documents are Stored	Login without Print -	
		OK Cancel	

9. Click OK and Logout.



10. Now that ID & Print is disabled, we can re-initialise the device with PD. Open Resource Manager and navigate to **Print Management** > **Konica Minolta Integrated**. Right click the device on the right, and choose **Initialise**...

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File View Tools Help									
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			Select All						
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Pricing Schedules									

Ensure ID & Print is enabled in the users' Printing Preferences

- On the user's PC, open the **Printing Preferences**.
- Click the **Basic** tab.
- Ensure the **Output Method** is set to **Print**.

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Advanced 🧟 My Tab Basic Layout Finish	Cover Mode Stamp/Composition Quality Oth	er					
A4 (210x297 mm)	Eavorite Setting Untitled	Add <u>.</u> <u>E</u> dit					
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	OK Cancel	Apply Help					

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