Supported PBXs

Note that we add support for PBX types on demand. If the PBX model you are looking for does not appear below, please let us know. We will confirm whether support can be added.

Note that we can support PBXs that are able to supply real-time SMDR/CDR data, either over TCP or RS232.

On-prem PBX support list

- 3CX
- Asterisk
- Avaya IP Office 500
- Free PBX (Asterisk)
- KAREL
- Mitel 3300
- Mitel 400 Series
- NEC SL 1000
- Opticon IP32
- Panasonic KX NS3
- Panasonic KX-NS500
- Panasonic KX-TEM824
- Panasonic TDA200
- Samsung OfficeServ
- Samsung SCM Compact
- Toshiba CTX/CIX
- Unify OpenScape X5
- Yeastar (Asterisk)

Hosted PBX support list

- Mitel 3300 multitenant (SMDR port per tenant)
- Yeastar S Series Cloud Hosted. Requirements:
    - AMI enabled with port per client instance.
    - Client public IP needs to be static so it can be whitelisted on the Yeastar.
- VoiceGate
    - Requires BiCom platform > 7.3
    - Client needs static WAN IP or dynamic DNS address and port forward to receive API requests.