How to change the PDServer address for Lexmark printers

The Print Director app on a Lexmark printer stores the address of the PDServer it connects to. If that address changes, for example after the server is moved or replaced, each printer must be sent the new address. Until then, users cannot log in at those printers.

One printer

1. In Resource Manager, go to **Print Management** > **Shared Devices**, and double-click the printer.
2. On the **General** page, check that **Managing PDServer** is the right server.
3. Open the **Controller** page and the **Initialisation** tab. Under **App settings on device**, choose the new **PDServer address** from the list, or type it.
4. Click **Set** next to it, and check the output box.
5. Click **OK + Refresh All**, then test by logging in at the printer panel.

Several printers at once

Check the managing PDServer

If the printers moved to another PDServer, change their managing PDServer first.

1. In **Print Management** > **Shared Devices**, check the **Managing PDServer** column.
2. Select the printers that show the wrong server, right-click them and choose **Edit**.
3. On the **General** page, tick the change box beside **Managing PDServer** and choose the right server.
4. Click **OK + Refresh All**.

When the managing PDServer changes, Resource Manager also updates each printer's PDServer address: an IP address becomes the new server's IP address, and the old server's host name becomes the new server's host name. Any other address is left as it is.

Correct the address

1. Open **Print Management** > **Lexmark Integrated**, and check the **PDServer connect address** column.
2. Select the printers that show the wrong address, right-click them and choose **Edit** *n* **Lexmark devices**.
3. On the **Initialisation** tab, tick the change box beside **PDServer address**, and choose or type the right address.
4. Click **OK + Refresh All**.

Send the address to the printers

1. In **Print Management** > **Lexmark Integrated**, select the printers.
2. Right-click them and choose **Send command** > **Send PDServer address**.
3. A window shows the progress for each printer. It closes by itself if they all succeed; otherwise it shows which printers failed.

Test by logging in at one of the printers.

Related articles

- *How to set up Print Director on a Lexmark printer*
- *Lexmark Integrated controller settings*

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