How to disable Print Director on a Konica Minolta printer

The best way to stop Print Director on a Konica Minolta printer is to remove its apps in Resource Manager. If you cannot use Resource Manager, for example because the database is down, or removing the apps failed, turn off login on the printer itself instead.

Remove the apps in Resource Manager

1. In Resource Manager, go to **Print Management** > **Shared Devices**, and double-click the printer.
2. Open the **Controller** page.
3. On the **Printing** tab, untick **Enable Secure Document Release**.
4. On the **Initialisation** tab, untick **Auto-initialise**, so the PDServer does not install the apps again. Click **Advanced settings**, and on the **Connection** tab set **Scheduled check & init** to **No scheduled auto-init**.
5. Enter the **Admin password** and click **Gather info**.
6. Select each Print Director app in the list, and click **Delete application**.
7. Click **OK + Refresh All**.

To stop Print Director tracking the printer altogether, delete the shared device from the **Shared Devices** list.

Turn off login in the web interface

1. In a web browser, enter the printer's IP address, and log in as **Administrator** (the factory default password is *12345678*, or *1234567812345678* on some newer models, unless your dealer has changed it).
2. Click **User Auth/Account Track**.
3. On i-Series printers, click **Authentication Type**. On older printers, click **General Settings**.
4. Set **User Authentication** to **OFF** (on i-Series printers it was **Enhanced Server Authentication**), and click **OK**.
5. Log out.

Turn off login at the printer panel

1. Press **Menu**, then touch **Utility**.
2. Touch **Administrator** (or **Administrator Settings**), and enter the administrator password.
3. Touch **User Auth/Account Track** (or **User Authentication/Account Track**).
4. Touch **Authentication Method** (on older printers, **General Settings**), then **User Authentication**.
5. Touch **OFF**, then **OK**.

Related articles

- *How to set up Print Director on a Konica Minolta printer*
- *Konica Minolta Integrated controller settings*

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