How to disable Print Director on a Lexmark printer

Use these steps when a Lexmark printer should no longer use Print Director, for example when it is replaced or moved to another site. You can stop secure release only, remove the Print Director app from the printer, and stop Print Director tracking the printer altogether.

Stop holding jobs for the printer

1. In Resource Manager, go to **Print Management** > **Shared Devices**, and double-click the printer.
2. Open the **Controller** page and the **Printing** tab, and untick **Enable Secure Document Release**.
3. Click **OK + Refresh All**.

Jobs sent to the printer's queues now print straight away.

Remove the app from the printer

In Resource Manager:

1. Double-click the printer in **Print Management** > **Shared Devices**, and open the **Controller** page and the **Initialisation** tab.
2. Click **Uninstall**. To pause the app instead, click **Stop app**; **Start app** starts it again.
3. Check the output box, and click **OK**.

For several printers at once, open **Print Management** > **Lexmark Integrated**, select the printers, right-click them and choose **Send command** > **Uninstall app**.

Or in the printer's web interface:

1. Open a web browser and go to the printer's address.
2. Click **Apps**, then **Print Director Lexmark Integration**.
3. Click **Stop** or **Uninstall**.

Stop tracking the printer

To stop Print Director tracking the printer's queues, delete the shared device: in **Print Management** > **Shared Devices**, right-click the printer and choose **Delete**. This also frees its embedded licence.

If you cannot open the printer's web interface

You can turn off all apps on the printer in maintenance mode, then remove the Print Director app and turn the apps back on.

1. Switch the printer off at the main switch.
2. Hold down **2** and **6** on the keypad, and switch the printer on. Keep holding them for at least 30 seconds.
3. When the maintenance menu has loaded, scroll to **LES Applications** and set it to **Disabled**.
4. Press **Submit**, then **Exit**. The printer restarts.
5. When it has started, set up its network settings so that its web interface can be opened.
6. Remove the Print Director app in the web interface, as described above.
7. Switch the printer off, and on again while holding **2** and **6** for at least 30 seconds.
8. Set **LES Applications** to **Enabled**, and press **Submit**, then **Exit**.

Related articles

- *How to set up Print Director on a Lexmark printer*
- *Lexmark Integrated controller settings*

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