How to disable Secure Release on a printer

With **secure release**, jobs wait until the user logs in at the printer and releases them. Turning it off makes jobs sent to the printer print straight away.

1. Open Resource Manager.
2. In the tree, click **Print Management** > **Shared Devices**, and double-click the printer.
3. Click the **Controller** tab, then the **Printing** tab.
4. Untick **Enable Secure Document Release**.
5. Click **OK + Refresh All** to save and send the change to the PDServers and PDAgents.

To turn off secure release for particular users instead, see *How to disable Secure Release for a specific user or Department*.

Related articles

- *How to disable Secure Release for a specific user or Department*
- *Shared device settings*

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