How to install PDAgent, Resource Manager or PD Reports

Each Print Director module can be installed on its own computer:

- **PDAgent** controls print queues and shows popups. It is needed on every print server, and on users' computers only if they print directly to printers (not through a print server), choose accounts in a billing popup, sign in to the PDAgent client, or get Rule popups.
- **Resource Manager** is where Print Director is set up: printers, users, accounts, Rules and pricing.
- **PD Reports** opens reports.

To install the whole system for the first time, see *Print Director Installation Guide* instead.

Install the module

1. Find the Print Director installation files. They are often kept in a *Print Director* folder on the server, sometimes shared as `\\servername\PrintDirector`. If you cannot find them, ask your Print Director partner.
2. Run *PrintDirector.EXE* from that folder. You may be asked for an administrator's user name and password.
3. Accept the licence agreement, then on the next page tick only the module or modules this computer needs (**PDAgent**, **Resource Manager** or **PDReports**), and click **Next**.
4. Check the summary and click **Install**. The installer also adds anything the module needs, such as the Crystal Reports component that PD Reports uses to show reports.

Each module also has its own msi file (for example *PDAgentInstaller.msi*), which is used to deploy the PDAgent to many computers at once.

Connect it to the database

If the computer has no Print Director database settings yet, the **Database connection settings** window asks for them, for example the first time you open Resource Manager or PD Reports. (If another Print Director module is already installed on the computer, its settings are used and the window does not open.)

- **Server name:** the database server's name. If SQL Server was installed as the default instance, this is just the computer name, for example `ACMEPS01`. If it has an instance name, add it after a backslash, for example `ACMEPS01\PD`.
- **Database name:** *PDDB2*, unless your IT team created the database under another name.
- **User name** and **Password:** leave them as they are (*PDUser*), unless your IT team changed them.

Click **OK**. An error means the database server cannot be reached, or a setting is wrong.

To install the PDAgent on many computers at once, see *Group Policy deployment of PDAgent*.

Related articles

- *Print Director Installation Guide*
- *Group Policy deployment of PDAgent*
- *Print Director Technical Requirements*

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