How to prepare a Konica Minolta printer for Print Director

Before Resource Manager can install the Print Director apps on a Konica Minolta printer, the printer must accept secure (SSL) connections. You set this up once, in the printer's web interface (Web Connection). Then follow *How to set up Print Director on a Konica Minolta printer*.

These steps are for i-Series printers (for example the C360i) and A3 e-Series printers (for example the C368 or 227). Older A4 printers, such as the C3350, differ slightly: see **Older A4 printers** below.

Log in as administrator

1. In a web browser, enter the printer's IP address, for example *https://192.168.10.10*.
2. If you are logged in as a user, click **Logout**. Choose **Administrator** as the user type and click **Login**.
3. Enter the administrator password and click **OK**. The factory default is *12345678*, or *1234567812345678* on some newer models, unless your dealer has changed it. If it is still the default, change it.

Check the device certificate

Click **Security**, then under **PKI Settings** choose **Device Certificate Setting**. (This is only in the web interface; the printer panel's **PKI Settings** has only **Enable SSL Version** and **Protocol Setting**.)

The list shows each certificate's **Issuer**, **Subject** and **Validity Period**. Newer printers usually have a certificate already. You can use it if it is valid for several years. Otherwise create one:

1. Click **New Registration**.
2. Choose **Create and install a self-signed Certificate**, and click **OK**.
3. Fill in the fields. Only the **Validity Period** matters to Print Director: enter up to 3650 days, the maximum. For a certificate that also satisfies security scanners, see *How to harden the security of Konica Minolta printers*.
4. In the certificate list, select the new certificate's button in the **Default** column. If you skip this, the printer keeps using the old certificate. If the page asks you to, switch the printer off and on with its main switch.

Turn off certificate verification

If the printer will use PD Workflows (a **Workflow profile** is set for it in Resource Manager), skip this: Print Director installs its General Browser app and adds the PDServer's certificate to the printer's trusted certificates, so verification can stay on.

Otherwise, in the **Security** menu, click **Certificate Verification Settings**, set it to **OFF**, and click **OK**.

Set OpenAPI to SSL only

1. Click **Network**, and choose **OpenAPI Setting**.
2. Set **SSL/Port Settings** to **SSL Only**.
3. Scroll down to **Certificate Verification Level Settings**, and check that **Client Certificates**, **Expiration Date**, **CN**, **Key Usage**, **Chain** and **Expiration Date Confirmation** are all turned off. Click **OK**.

Use SSL on the TCP socket

1. Go back to the **Network** menu, and choose **TCP Socket Setting**.
2. Tick **SSL/TLS Settings** (on some models, **Use SSL/TLS**), and click **OK**.
3. The printer asks you to switch it off and on. You can usually ignore this.
4. Refresh the page and click **Logout**.

You must be logged out of the web interface before you initialise the printer in Resource Manager. If initialising fails, restart the printer and try again.

Older A4 printers

On older A4 printers, such as the C3350, the menus differ:

1. Log in as administrator as above.
2. Click **Security**, then under **PKI Settings** choose **Device Certificate**, and click **New Registration**. Choose **Create a self-signed Certificate**, click **Next**, set the **Validity Period** to 3650 and finish.
3. Under **PKI Settings**, click **SSL/TLS Settings**, set **SSL/TLS** to **Enable**, and click **Apply**.
4. Click **Validate Certificate**, set **Certificate Verification** to **Disable**, and click **Apply**.
5. Click **Network Settings**, choose **OpenAPI Setting**, set **SSL/TLS** to **SSL Only**, and click **Apply**.
6. Under **Network Settings**, choose **TCP Socket Settings**, set **SSL/TLS** to **SSL Only**, and click **Apply**. Ignore the request to restart the printer.
7. Refresh the page and click **Logout**.

Related articles

- *How to set up Print Director on a Konica Minolta printer*
- *How to harden the security of Konica Minolta printers*
- *Could not create SSL/TLS secure channel on a Konica Minolta printer*

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