How to specify variable pricing for Users

Variable pricing on a user changes what is charged to **their user account**. It does not apply to jobs billed to other accounts: if the user bills a job to a client account, or is set to bill their department account, that account's own variable pricing applies instead (see *How to specify variable pricing on accounts*).

1. Open Resource Manager.
2. In the tree, click **User Management** > **Users**, and double-click the user.
3. On the **General** tab, click the **User account variable pricing** tab.
4. Click the tab for the kind of transaction: **Print**, **Copy**, **Scan**, **Fax** or **PBX Call**.
5. Instead of **Use the pricing schedule set for the device**, choose what to change:
   - **Use this pricing schedule:** charge with a different pricing schedule from the one set for the printer.
   - **Add the following amount:** add an amount to each transaction.
   - **Multiply by amount:** multiply each transaction, for example by 1.2 to charge 20% more.
   - If you add and multiply, choose the **Calculation order**: **Add before multiply** or **Multiply before add**.
6. Click **OK**.

Related articles

- *How to specify variable pricing on accounts*
- *How to create a print Pricing Schedule*
- *How to deposit funds into a user's account*

Print Director version at time of publish: 2.5.15.3. Publish date: 09/11/2026.